



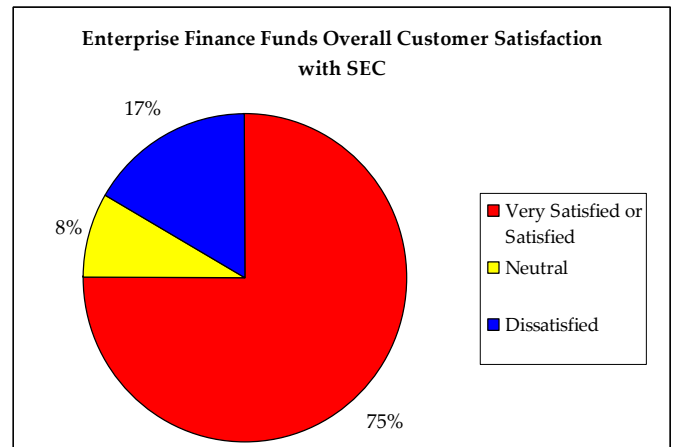
# SHOREBANK ENTERPRISE

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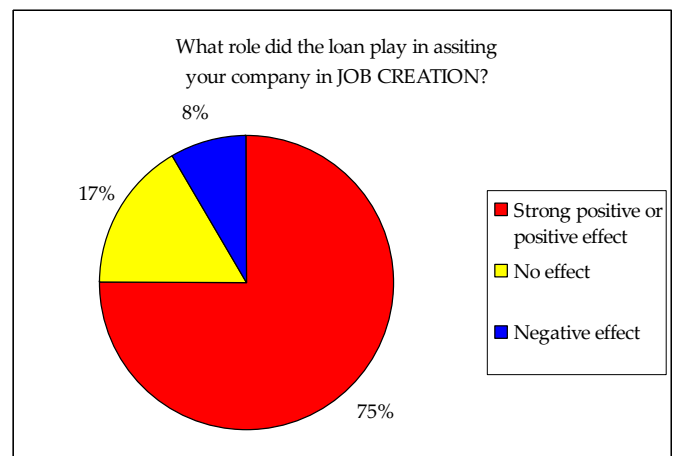
## ENTERPRISE FINANCE FUNDS SURVEY RESULTS MAY 2008

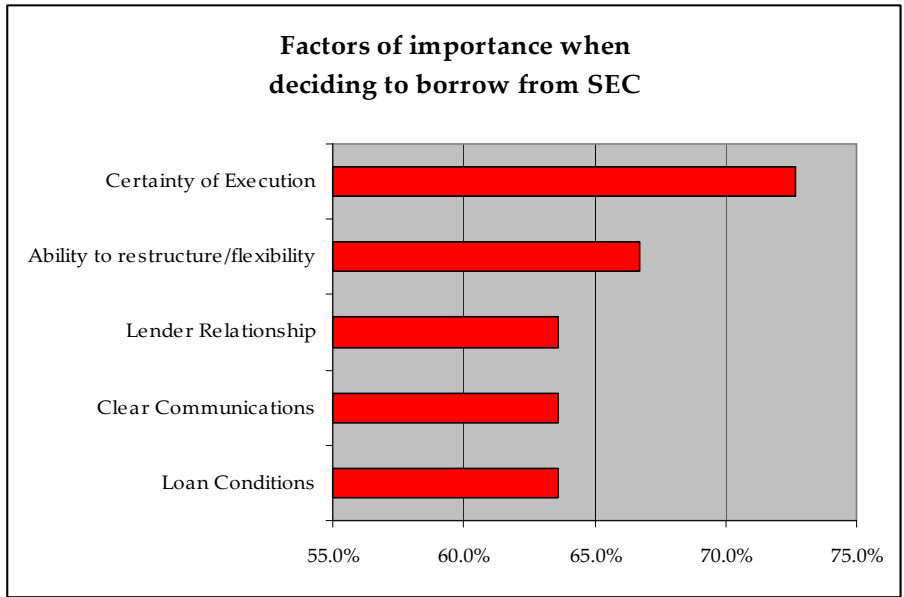
In May 2008, 32 customers of ShoreBank Enterprise Cleveland's Enterprise Finance Funds were surveyed regarding their feelings on the fund's conditions, performance, and effectiveness. Of those surveyed, 38% responded. Highlights of the survey are listed below. For complete survey results, please contact Matt Sattler at ShoreBank Enterprise Cleveland at (216) 681-8990.

<b>Satisfaction</b>	
67%	Very satisfied or satisfied with the <b>rates offered by SEC</b>
59%	Very satisfied or satisfied with <b>communication by SEC staff</b>
75%	Very satisfied or satisfied with <b>the ease of business</b>
59%	Very satisfied or satisfied with the <b>speed/responsiveness of SEC staff</b>
75%	Very satisfied or satisfied with the <b>loan terms</b>
75%	Very satisfied or satisfied with <b>SEC's post-closing service and follow-up</b>



<b>Company Improvement</b>	
92%	Indicated that the loan had a strong positive or positive effect on <b>maintaining their business</b>
60%	Indicated that the loan had a strong positive or positive effect on <b>expanding their business</b>
75%	Indicated that the loan improved their <b>revenues</b>
64%	Indicated that the loan had a strong positive or positive effect on <b>increased efficiencies</b>
83%	Indicated that the loan had a strong positive or positive effect on <b>increased sales</b>





**100% of respondents indicated that the loan received from ShoreBank Enterprise Cleveland had either a strong positive or positive effect on  
JOB RETENTION**

**91.6% of respondents indicated that the loan received from  
ShoreBank Enterprise Cleveland had either a  
strong positive or positive effect on  
THE SUCCESS OF THEIR BUSINESS**